

# CASA ROSA Holiday Luxury House - Castelletto d'Erro

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## HOUSE RULES

Dear guest, welcome to Casa Rosa!

The house is divided into two areas connected internally by a door.

The two areas are called “main house” and “guest house.” Both have a separate entrance from the main road as well as access to the private garden/pool.

These are some simple house rules — please treat the house with the same care and respect you would want for your own! Thank you!

- No pets allowed in the house.
- No smoking inside the apartments.
- No parties or overnight stays by people not specified at the time of booking.
- No noise after 11:00 PM. Please respect the neighbors' rest.
- Respect the common areas and keep them clean, at the end of your stay, the kitchen and dishes must be left clean. Otherwise, an extra €50 will be charged.
- Check-in from 4:00 PM (if you need to arrive earlier, please ask us).
- Check-out by 10:00 AM (if you need to leave later, please ask us).
- Water is a scarce and precious resource — please do not waste it!
- Turn off the lights when you are not in the apartment.
- Inside the house you will find bins for waste separation. For organic waste, you may use the bin inside the cupboard under the sink, where you will also find the proper bags. In the small wall-mounted notice board at the entrance of the guest house you will find a key and card to open the public garbage bins located in front of the cemetery.
- Before check-out, please leave used towels on the floor of the showers.
- Instructions for the use of appliances in the main house and guest house are available in their respective areas.

Important: Do not leave doors and windows open if the underfloor cooling system is running, otherwise it may get damaged by condensation.

## Arrival Instructions

Google Maps link: [https://maps.app.goo.gl/edkbDiS7Wwfu3LWb9?g\\_st=com.google.maps.preview.copy](https://maps.app.goo.gl/edkbDiS7Wwfu3LWb9?g_st=com.google.maps.preview.copy)

## Parking and Vehicle Charging

You may park your car on the concrete driveways inside the courtyard.

If you have a second car, you may park it in the private external area in front of the house (stone façade with entrance to the guest house).

Another convenient option is the small square in front of the church, about 100 meters from the house, or even better, the square at the foot of the medieval tower wall.

A charging station is at your disposal at the cost of €0.50 per kW.

## Pool / Sun Deck

Everything you find in the pool and sun deck area (sun loungers, chairs, tables, umbrellas, etc.) is at your disposal. Please take care of it.

Remember to close umbrellas every evening, especially on windy days, and store the cushions.

Before swimming, please take a shower to remove any sunscreen that could permanently stain the pool liner.

In the tool shed, you will find cleaning equipment for the pool (including the robot) and several inflatables with pumps.

After use, once dry, please kindly return and store them neatly in the shed.

In the wardrobe of the master bedroom, you will find pool towels (please avoid using colored sunscreen products as they may cause permanent stains).

In the same closet, you will also find pool bags for towels, personal items, and other accessories.

## Barbecue Area

The barbecue with its fuel (briquettes) and utensils are at your disposal (free to use). We kindly ask you to leave it clean. Otherwise, an extra charge of €50 will apply.

## **Important**

The house is equipped with fire extinguishers as required by current regulations — one upstairs and one at the guest house entrance. Please make sure they are not touched, especially if children are present.

## **Notes**

The house is equipped with Italian-style moka coffee pots and also with an espresso machine (Caffitaly Maya model) that works with capsules, which you can purchase online or at:

Tutto Capsule, via Umberto Mariscotti, Acqui Terme.

## **Contact Numbers**

Host: Cosima +39 340 5040557 (WhatsApp)

Cohost: Dino +39 348 2261627 (WhatsApp)

Emergency 112 (NUE)

Direct Numbers:

- Ambulance: 118

- Fire Brigade: 115

- Police: 113

## **Wi-Fi**

Username: BBBELL-A7A6

Password: bbbell-123356